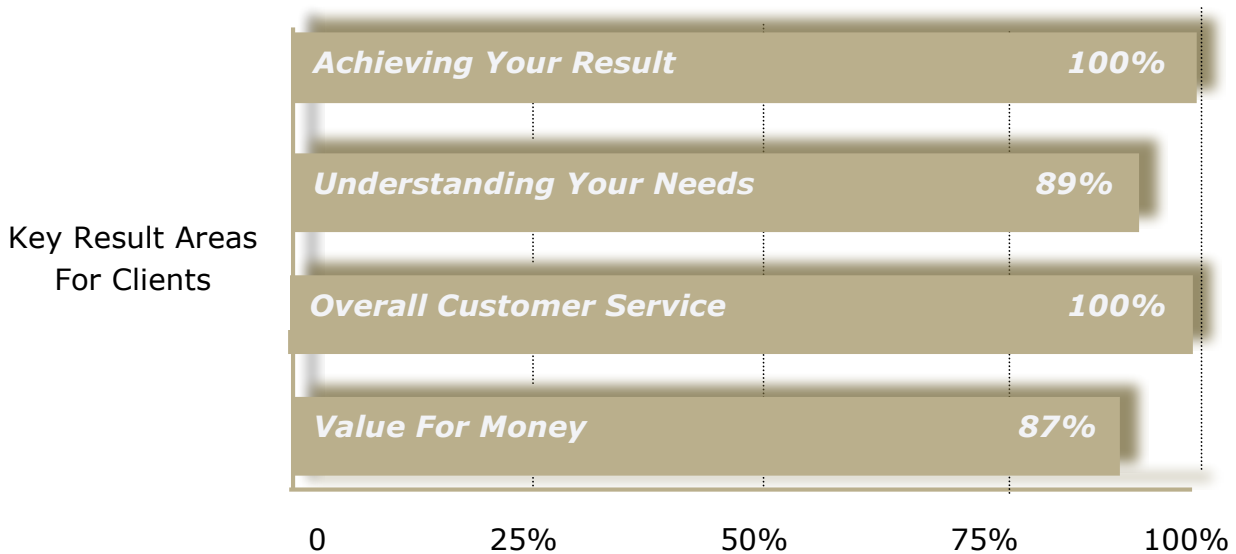


HOW CLIENTS RATE OUR SERVICES



Percentage of Clients Who Rated Hewsons either *Very Good* or *Excellent*

Other Results

Respondents also rated Hewsons as *very good* or *excellent* in other areas including:

- professional skills (95%)
- listening skills (100%)
- timeliness (95%)
- earning your trust (85%)
- range of services (83%)
- tailoring services (75%)

Benefits To You

Based on these results, you can be very confident that Hewsons will deliver a results driven, professional service with a specific focus on what is most important to you and your organisation.

Methodology:

An independent Market Survey was carried out in June 2002 by Marketing Methods in which a random sample of clients were contacted and asked to rate Hewsons performance in specific key result areas.

The clients contacted had utilised Hewsons services within the last four years in at least one of the following areas; executive coaching, executive team coaching, executive workshops, facilitation and mediation.